

# The Mooring

Caring for families of patients in Intensive Care

## **Family Feedback**

The heart of The Mooring remains with families with loved ones in the ICU. Here is some recent feedback from some families we have had the privilege of caring for.

"I cannot thank you enough for all your hospitality and care. Being in Australia for the first time in such difficult conditions was not easy and was I think the hardest challenge of my life. However The Mooring team, especially Tina, made it easier. I felt loved."

"We want to say a massive thank you for providing a roof over our heads in the most unexpected and challenging time of our lives. With all our heartbreak and uncertainty, we were so grateful to have received your generosity and support. Thank you!"

"It was just like being embraced in a family."

## **GCUH Morning Tea**

In November we held an appreciation morning tea for the GCUH Social Workers.

We recognise the amazing work they do, caring tirelessly for so many families in crisis. It is a pleasure to work with the Social Workers as we care for The Mooring families.



## **Christmas Day hamper delivery**

We were privileged on Christmas Day to join a team from SCC to deliver hampers to the patients and nurses at Gold Coast University Hospital.

Tina & Judy were delighted to present the hamper and say thank you to the incredible Neonatal Intensive Care Unit staff! The Mooring has cared for many families of babies in the NICU.

SCC and The Mooring are so grateful for the help from our sponsors, Commbank and MPM Property, for helping with the massive task of putting the hampers together!



Delivering a hamper to the NICU nurses at GCUH



Hamper packing with a team from Commbank



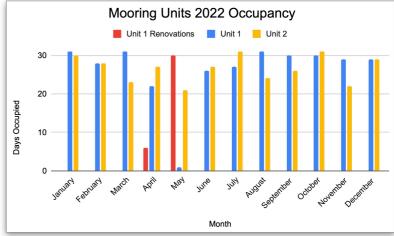
Hamper packing with a team from MPM Property

## 2022 Mooring Unit Occupancy

The Mooring currently provides 2 units for families to stay in. The units are within 1km of GCUH and are a place of refuge for many of our families.

There was strong demand for our units for the entirety of 2022. Despite case numbers being lower than pre-covid, our units maintained a combined occupancy of 91%, providing 628 days accommodation for families.

Demand exceeded availability. Having only 2 units, many clients had to be accommodated at motels, and as accommodation became scarce, some commuted long distances from home.



## **Message from The Mooring Patron - Mandy Dalton**



As an extension of the Southport Church of Christ 'The Mooring' is a tremendous support to our community. This well recognised and professionally run charity not only provides accommodation for families of those in the Gold Coast Hospital's ICU but provides wrap around care for those going through what could be considered the most difficult time of their life.

I consider it an honour to be their Patron.

The dedication of The Mooring team all doing their part to serve our community is heart warming and we are seeing the goodness of God expressed through their loving service. Whether it be making meals, cleaning, gardening or

offering kind support to those under their care. This ministry is truly showing the hands and feet of Jesus.

As we seek to continue to meet the demand finding suitable accommodation and care we ask you to join us in prayer that God would guide us into the future.

## **The Mooring Team**

The work done by The Mooring in 2022 would not have been possible without the dedicated volunteers who generously and selflessly looked after our families, units and various other services. Thank you to every one of our volunteers for all of your hard work.

We are grateful for Bruce and Mandy Dalton who hosted a wonderful morning tea for The Mooring carers to kick off 2023. Thank you Bruce and Mandy!

Thanks also to the many volunteers behind the scene who kept The Mooring functioning - cooks, laundry, grounds and maintenance etc.

Special thanks to Sandra who has been overseeing our cooks and meals. Sandra is retiring from this important role, thank you Sandra for your faithful and excellent work!

